

## **PRIVACY NOTICE – OUR INTEGRITY / PRIVACY POLICY**

We (Calmino group AB, also mentioned as us / our) handle personal data and all those in our registers must be able to feel confident that their privacy is respected. Therefore, we take handling of personal data very seriously.

This integrity policy (Data Privacy Notice) explains how we collect, process and use personal information and what we do to protect the information you provide to us. It is therefore important that you read and understand the meaning of the privacy policy.

In relation to specific activities, additional terms for the handling of personal data may apply beyond this privacy policy. You will have the opportunity to review and accept these terms as part of your participation.

The person responsible for personal data is Calmino group AB (556638-9820). Feel free to contact us if you have any questions. Our contact details can be found at the bottom of this policy.

### **What is personal data/information?**

Any data or information that can be linked to a specific person is called personal information.

Typical personal information is:

- first & last name
- address
- country of residence
- e-mail address
- telephone number
- occupation

But also, other data that can be linked to a specific person are to be regarded as personal data, for example:

- photos
- social security numbers
- voice and video recordings
- IP numbers, server data and other technical data such as browser and device type

Personal data can include all kinds of data you share with us. Some information about a person is extra sensitive, such as for example information about physical or mental health, ethnic origin, genetic and biometric data. In cases where we process sensitive personal data, for example during reporting of adverse events or participation in trials, a detailed description of data handling is provided and a consent is always collected, and special measures are taken by us to ensure that unauthorized persons do not gain access these personal data.

Please note:

If the information handled cannot be linked to a specific person, it is not regarded as personal information and is therefore not covered by this privacy policy.

### **Processing of personal data**

Personal information is acquired through multiple channels, including direct provision by individuals and data derived from their interactions with our services, such as purchases. Instances of information

collection encompass visiting our web pages, making purchases, completing forms, subscribing to newsletters, engaging in surveys or studies, interacting on social media platforms, and contacting us via email, telephone, or postal mail.

In some cases, personal data we handle may come from someone else (third party) examples from public address registers or credit rating agencies.

The information we collect may, for example, be registered, processed, organized, stored, moved or deleted. We consider all forms of handling of personal data as “Processing of personal data”.

We always strive for your personal data to be processed within the EU / EEA. No matter in which country your personal data is processed, we take all reasonable legal, technical and organizational measures to ensure that the level of protection is the same as in the EU / EEA.

### **The purposes of processing personal data**

We gather personal data for specific purposes, including communication, administration, facilitating the provision of services and products, and for statistical analysis. Each instance of personal data collection is tied to a clearly defined purpose for processing. Examples of such purposes include:

#### **Communication**

We utilize personal information to facilitate communication regarding the company, our services, and products as requested. Additionally, personal data is managed to engage with stakeholders, enabling us to address inquiries, manage competitions, and present various offers.

#### **Administration**

We undertake the processing of personal data to manage personnel and customer affairs, as well as to address any complaints that may arise. Furthermore, we collect personal data to fulfill legal obligations, including those stipulated by the Accounting Act and regulations pertaining to product liability and safety.

#### **Mediation of services and products**

We process personal data to provide our services and products, including managing contracts, purchases, deliveries, reporting of complaints or adverse events and similar transactions. Additionally, we collect personal data to comply with legal requirements, such as those outlined in the Accounting Act.

#### **Statistical purposes**

We manage personal data to compile statistics derived from surveys, studies, and similar sources, primarily for the purpose of enhancing our services and products. When dealing with sensitive personal data, we consistently obtain specific consent. With consent obtained, collected personal data may also be utilized for marketing and advertising purposes.

Cookies - We may also collect information about how you use our websites using technologies such as cookies. This is to improve the content and functionality of our websites. The cookie notice on the webpages will give you more information about the cookies we use.

### **How long is personal data stored?**

We retain personal information for the duration necessary to fulfil the specific purposes outlined in the aforementioned examples and/or as mandated by legal obligations. Subsequently, the personal data is securely deleted.

### **Transfer of personal data**

Calmino does not engage in the resale of personal data that we handle, nor do we disclose personal information to third parties beyond what is specified in this policy.

Personal information may be shared with affiliated companies, regions, and authorities with whom Calmino cooperates, if necessary to fulfil the intended purpose of data processing. These can be located anywhere in the world. This may include activities such as freight handling, payments, statistical analysis, scientific research, IT services, accounting, collaboration and marketing.

Entities that process personal data on our behalf may act as data processors and are required to adhere to our instructions without the right to further share the information. Calmino establishes agreements with these data processors to ensure secure handling of the personal data to which they have access.

Additionally, we may share your personal information with certain independent entities that act as personal data controllers. These entities include government agencies (e.g., universities), companies responsible for general goods transport, and payment solution providers. When personal information is shared with independent data controllers, their respective privacy policies and practices govern the handling of your data.

### **Information and correction of personal data**

We always provide information that we collect personal information, and you can always get in touch with us/ contact us to find out what personal data is registered and if desired request correction or deletion of these. You have the right to object to our treatment of your personal data, for example regarding direct marketing.

We protect your privacy and always strive for a high level of data protection. Would we suspect that any unauthorized person has gained access to personal data, we will inform you about this in writing. Contact us if you have any questions about how we handle your personal data. You will find our contact information at the end of the privacy policy.

### **Change of privacy policy**

Calmino Group AB retains the right to modify and update this policy at any time and without prior notice. However, the current privacy policy will consistently remain accessible on our website. Therefore, it is essential that you review the applicable privacy policy each time before providing any personal information to us.

### **Contact**

In case of any questions or concerns regarding our processing of personal data feel free to contact us at [info@calmino.com](mailto:info@calmino.com).

Date of last revision: 20240221